

Presidents Report for the 2021 AGM

As the incoming President of the NZCFI, my thanks go to the many hard-working people in our branches around the country that give their time voluntarily to host luncheons and seminars for our members and are representatives of the regional committees.

My thanks also go out to our current Board made up of Michael Wright (National Vice-President), Fiona McGregor and our new board members, Jono Cole, Victoria McDonald and Shireen Ross. The new Board members bring with them new ideas, perspectives and enthusiasm to take NZCFI forward. These people represent a large knowledge base of credit control and industry knowledge. Thank you also to our retiring board members, Karen Kaa-Evans, Marcus McMillan and Ragavan Rengachariar for their hard work, contribution and support to NZCFI during their tenure.

On behalf of the NZCFI Institute I would also like to extend a special thank you to Owen Goodwin, our Executive Director, who continues to support and monitor all aspects of the day to day running of the institute and whose years of passion and commitment to the NZCFI Institute are invaluable.

Once again, Covid 19 has had a great impact on NZCFI this year resulting in fewer being held. We have been trialling attending the seminars by Zoom and will continue to pursue this avenue in the future.

Our plan is that workshops will be organised for the coming year and we will review the possibility of holding these online.

The presentations that have gone ahead in the current environment have been well received and it is hoped that in the coming year we can revert to once again having the functions on a regular basis, whether this be by attendance in person or via Zoom.

Palmerston North branch are working toward to increasing the numbers of seminars held and their presence thanks to the efforts of Karen Kaa-Evans and Victoria McDonald.

Conference was due to be held in October this year but the decision was made by the Board earlier in the year to defer this event until March 2022. Given the recent events in respect to the Covid-19 situation this was a good decision. Conference will be held in Auckland and the Board are also looking into the possibility of holding a second conference in 2022 which would be in the South Island in October. Further updates on these events will be released at a future date.

Training continues to be on the agenda however due to the various lock down levels there have not been as many functions as we would have liked.

Our website has continued to be enhanced throughout the year.

Our membership base is currently around 201 with many people preferring to pay a non-membership fee to attend luncheons and seminars.

The Institute's financial performance continues to align with the membership base with a reserve of approximately \$90K.

The Board would like to specially thank our National Sponsors:



Regards
Barbara King
National President